Vol. 15, No. 1 _____Fleet and Industrial Supply Center, San Diego _____February 1997

CIC wins significant achievement award

By Leonard Anthony

In FISC San Diego's quest toward "One Touch Supply," the Customer Information Center's implementation team has once again taken significant steps toward this goal, winning the "Significant Achievement in Team Excellence" award from San Diego State's Institute for Quality and Productivity Team Excellence program. The CIC serves as a central information center providing a single point of contact for both standard and non-standard requisition processing.

The purpose of the Team Excellence program is to promote and encourage quality improvements among San Diego companies. In addition, the program requires participating teams to share ideas and efforts via a public showcase. The objective is that the San Diego business community will become more competitive within the global market.

If this sounds like a monstrous task, just listen to the application process the company teams are subjected to!

Participants are required to submit an application which describes the process used for their particular project implementation and includes topics such as "Cause Analysis," "Solution Identification," and "Group Dynamics." The application is then reviewed by both a



Photo by Kim Bryant

Dr. Milton Chen, second from left, presents the Customer Information Center team with the Significant Achievement in Team Excellence award. Left to right: Joe Moralina; Debbey McGlennon; Cindy Hedges; Jerry Stafford; Larry Lahtinen; and Mark Buchan-Steele. Not pictured: Janet Wood; CDR Kevin Priest; CDR Bob Vickers and Amy Degen.

panel of judges and an Examiner
Committee who can recommend the
team be recognized only if the team
meets a standard set of criteria. According to Gene Hepler, an examiner for the
Team Excellence program, the CIC
implementation team should be "extremely proud of their accomplishment,
because the application process is very
intense and requires the applicant to
address certain criteria while limiting the

number of pages within the application."

In addition to being challenging, the program was also very rewarding. "The panel of judges, while complimenting our methods used for the CIC implementation, also offered the team suggestions on procedures used for team projects," said Debbey McGlennon, Management Analyst for the CIC team. "It helped reinforce just how important communication is in a team environment. The award was truly an honor for the team."

Competing with six other companies, the CIC team not only received the Significant Achievement award but also surpassed all other competitors in total points received. Their hard work and dedication ensured success and is very evident in the day-to-day operations of the Customer Information Center.



Editorial

Personal leadership philosophy

C reating a customer-focused team is my objective as commanding officer. A team, which through its passionate capacity to learn, change and anticipate the future produces better, faster, cheaper products and services by improving its processes, systems and human skills.

To achieve such an objective, I believe several fundamental behaviors are required of all of us regardless of whether we are in a "designated" leadership position. These are behaviors which require continual refining and renewal. They are:

Integrity - being honest with yourself and others and taking responsibility for your actions, thoughts and words. Simply put - keep your promises.

Courage - selfless support for

your convictions and willingness to take the risk to uphold what is "right."

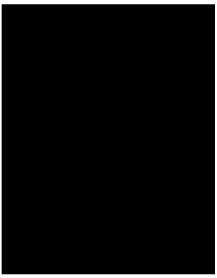
Imagination - developing a capacity for thinking and behaving creatively, even unconventionally, to achieve new solutions.

Insight - the ability to see, feel and understand realities which are not plain to see. Sometimes you must depend on your instinct.

Respect - commitment to understanding others before "transmitting" to them. Respect brings out the best in people. It empowers individuals to demonstrate their worth.

Humility - don't take yourself too seriously. None of us is or will ever be perfect.

In summary, I believe leaders who are reasonably successful at demon-



CAPT Max F. Baumgartner

strating these behaviors will indeed create a customer-focused team.

Pentagon to dedicate black military heroes corridor

By Rudi Williams American Forces Press Service

WASHINGTON -- Pentagon officials are scheduled to dedicate a Hall of African-American Military

The Network

The Network is an authorized publication published every month by and for the employees of the Fleet and Industrial Supply Center, San Diego.

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Heroes and Contributors Corridor on Feb. 19 as part of Black History Month activities.

"President Clinton, Secretary of Defense designate Sen. William S. Cohen, several high-ranking military and civilian officials and the three surviving African-American Medal of Honor recipients have been invited," said Sharmon Thornton of the DoD Equal Opportunity Office.

Vernon Baker, 77, the only one still alive among the seven African Americans recently awarded the Medal of Honor for valor during World War II, is scheduled to return for the dedication. The seven heroes were inducted into the Pentagon's Hall of Heroes the day after Clinton presented them the nation's highest award for gallantry in mid-January.

The recent awardees raise the number of African-American Medal of Honor recipients to 86: Vietnam, 20; Korea, two; World War II, seven; World War I, one; Spanish-American War, six; Interim 1871-1898, eight; Indian Campaigns, 18; and Civil War, 24. No African-American had received the Medal of Honor for World War I service until it was posthumously bestowed on Freddie Stowers in April 1991.

The initial corridor exhibit will focus on African-American Medal of Honor heroes. Follow-on plans will develop a comprehensive corridor display to include exhibits covering the Civil War through Vietnam, the Tuskegee Airmen, Golden 13, Montford Point Marines, Buffalo Soldiers, African-American flag and general officers, African-American women, 54th Massachusetts Regiment and the 555th Parachute Infantry Regiment, Thornton said.

February will mark the 71st annual national observance of Black History. The theme for 1997's observance is African Americans and Civil Rights: A Reappraisal.

FISC SD Implements EPOS III

FISC San Diego is prototyping a new Electronic Point of Sales (EPOS) system. This system, EPOS III, is a total redesign of the current system used at the Servmarts and HAZMIN Centers.

EPOS III is a multi-workstation system which uses an Oracle database off the HP9000 mini-mainframe in a windows environment. Some of the benefits to this system are:

- New Equipment
- Windows Software
- Mouse point and click capability
- Open Architecture System
- Fully compatible with scanning system without proprietary limitations in previous versions.

"This will be a more reliable system," according to Tom Bradley, Project Manager.
"EPOS III directly connects the HP9000 to the IBM using the LAN. Under the old system, a user had to dial up to connect to the U2 system. The new system has also improved billing capabilities."

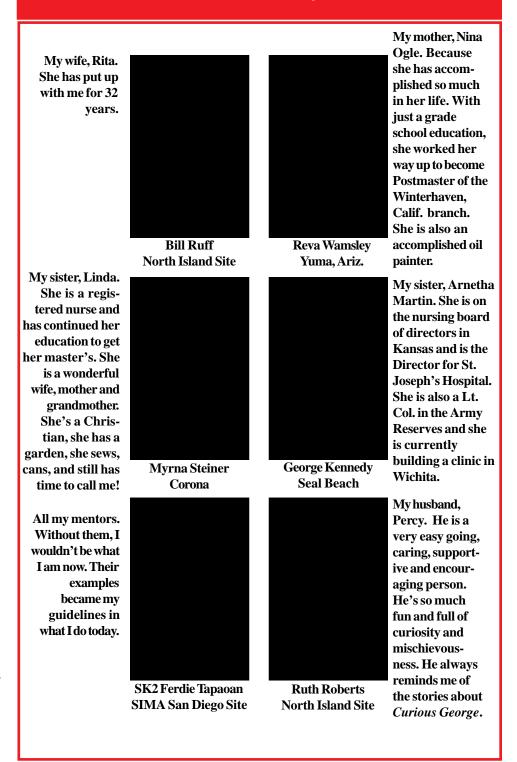
"From the customers' perspective they won't see a lot of changes, but will notice that there is less downtime at the registers and the new printers will be much faster," said Bradley.

The new version will also do the necessary analysis to determine product requirements to ensure we get what the customers need and provide better on-line query capabilities.

EPOS III was implemented at the Naval Station San Diego Servmart in December, and at NAS North Island and NAS Miramar Servmarts in January.

Just ask me

Who do you admire the most and why?



Training Update

Smile! You're on candid camera...

Video Teleconferencing comes to FISC

Department Heads/Site Directors: Video Teleconferencing equipment has recently been installed at FISC San Diego, Broadway Site. A roll-around unit, which currently can be used in the CO's office, the MIC Room and the Nautical Room on the 3rd floor, is available. Many of you have shown interest in using this equipment to conduct business/meetings with other NAVSUP or DoD activities. Here is what you need to know to do that:

- 1. Contact FISC Training (Code 073) at 532-2038 to reserve the VTC. When you call you will need to provide us with the following information:
- a. What is the date and time period VTC is required? Please reserve as far ahead as possible. Air time for the VTC needs to be scheduled through FMSO, who lets AT&T know. A minimum of two days notice is needed to ensure broadcast time is secured.
- b. What organization(s)/
 location(s) will you be connecting
 with? They must be part of the Defense
 Commercial Telecommunications
 Network (DCTN). Also, you will need
 to know their VTC Room Code. A list
 of DCTN activities and their room
 codes are available in the Training
 Office if you can't get that information
 from the activity you are connecting
 with
- c. What room will be you using? If you want to use the Nautical Room, you must let the Training Office know (532-2038). If you want to use the MIC Room, you must book through the Public Affairs Office (532-1931). Don't forget to book the room and the VTC!
- 2. The day of your meeting, Training staff will assist you in VTC set up and operation. There have been some technical difficulties with some of the first few broadcasts, but the staff and the technicians at NAVSUP are learning more and more each time. The goal is to ensure good picture and

sound for all broadcasts. You will also be shown how to use the VTC controls to change camera view, zoom in or out, display visuals, etc.

VTC is here! Hopefully, it will save

you time, travel and money. Contact FISC Training at (619) 532-2038 or DSN 522-2038 for more information or to schedule the VTC.

FISC developmental training courses

Course Title	Date(s)	Location
Uniformed Automated Data Processing System for Stock Points (UADPS-SP)	3 - 14 February	Nautical Room
Seven Graphic Problem Solving Tools	6 February	Pacific Room
Civilian Personnel Academy	11 - 13 February	Pacific Room
Discovering Your Power Handling Stress	18 February	Nautical Room
Leadership Workshop for Non-Supervisory Employees	19 - 20 February	2nd Flr, Room 2E
Successful Negotiations	19 - 20 February	Pacific Room
Proofamatics	24 - 27 February	Eagle Room
FISC and Industrial Activity Management (FIAM) Course	3 - 14 March	Nautical Room
FISC Academy	4 - 5 March	Pacific Room
Civilian Personnel Procedures	5 - 6 March	Eagle Room

Unless otherwise stated, all classes are held at the Broadway Complex, Bldg. 1, 3rd Floor FISC Training Center in the room specified.

These are the projected course offerings for the first quarter of FY97. Actual course announcements and nomination forms are distributed quarterly to notify you of changes and additions as they occur. Updated course information is also available by calling the 24-hour Training Infoline at 532-2041. Supervisory approval is required for attendance at all courses. Most of the courses offered can be customized to meet your special training needs. For further assistance or to speak to your servicing FISC Training Specialist, call 532-2038.

Sheila Wasson: National Performance Review Winner

By Shannon Lamdin

"It is rare that a single individual can make such a notable impact on the operations of a facility. Your skill and unflagging effort will be missed..."

These words may appear to be fancy rhetoric at first glance. Familiar words that many expect to hear. Yet, we see the truth in these words when we hear the story of Sheila Wasson.

cial world. DOE's goal was not just to shut down the plant, but to transfer the technology, as well as the knowledgeable employees, to private businesses.

Over the next year, Wasson, as part of the plant shut down team, took the necessary steps to transition the plant to the private sector. There were a variety of things that needed to be done. Training for both the contractor and government employees was

Wasson is glad to be back in southern California. However, she admits that the perfect place to live, would be to combine Florida, for the warm water; San Diego, for the great climate; and Hawaii, for the best mountains.

It all began nearly three years ago when the Department of Energy (DOE) began consolidating nuclear weapons complexes. While working at FISC SD, Sheila Wasson heard about a DOE position as a contracting officer. The position consisted of renegotiating the current contract at a nuclear weapons plant in Pinellas, Fla. to provide incentives and motivate contractors to quickly transition the plant to private use.

Wasson accepted the challenging position and moved with her family to Florida in July 1995. The original plans called for closing the plant by the year 2000. However, upon arrival, she learned a new goal was established to close the plant by September 1997. The sooner the plant closed, the more taxpayer money would be saved. The Pinellas Area Office (PAO) of the DOE produced materials at tolerances and a level of quality unmatched by the competition. So the DOE, in conjunction with other government agencies, made the decision to declassify the technology and give it to the commerrequired to complete the contract renegotiation. The PAO staff needed to know and understand the administrative procedures associated with negotiating the Cost Plus Incentive Fee Contract. Retraining and crosstraining employees was essential in giving employees a broader skill base as they

looked for other positions. Educating the workforce about the importance of welcoming change was another key factor in the success of the plant closedown. "You

can't imagine how difficult it was working in an environment that was resistant to change. Winning over people who did not welcome change was instrumental in the successful transition of the plant," said Wasson.

According to Bruce Twining, Manager and Head of the Contracting Activity at the Albuquerque, N.M. Operations Office, "Wasson was a key factor in changing the entire contract from a Cost Plus Award Fee Management and Operating contract to a... Cost Plus Incentive Fee Arrangement... a change crucial for the closing of this facility and its transition to civilian use." Twining went on to say that Wasson "maintained a high level of professionalism even though it was clear that the successful conclusion of this negotiation hastened the end of her tenure at Pinellas."

As a member of the plant shut down team, Wasson was awarded the National Performance Review (known as the "Hammer Award") from Vice President Al Gore. The award recognized her contribution to "building a government that works better and costs less."

When her negotiation efforts were completed, Wasson returned to FISC SD. Wasson finds it ironic that after working on outsourcing with the DOE, she came back to FISC as the Contracting Officer for Outsourcing for the San Diego Region.

The Navy is dear to Wasson's

heart. Her grandfather, father

and husband were all former

Naval officers. Wasson states

that being a Navy "brat" gave

her a valuable skill: the ability

to adapt to constant change.

FISC San
Diego has much
to gain from
Wasson's prior
experiences. As
Twining told
Wasson, "I wish
you well in your
new position
with the U.S.

Navy. Your seniors will have the benefit of a talented and motivated professional." And when we look at Sheila Wasson and what she has done both at PAO in Largo, Fla. and FISC San Diego, we know those words are more than just fancy rhetoric. They are the truth. Congratulations to Sheila Wasson for a job well done.

Wellness Update

By Shannon Lamdin

t's 1997. A brand new year. And as the calendar turned to Jan. 1, once again, many of us made those infamous New Year's resolutions. You know, those deals we all make with ourselves... the ones we end up breaking. It really doesn't matter whether it's losing excess weight, paying off credit cards, eating healthier foods, reading more books, spending more time with family or learning a new skill because despite our greatest intentions, we're only able to keep our resolutions for a few days or weeks.

What about you? Did you make any 1997 resolutions? Are you still keeping them? Or have you already broken them? If you have been able to keep your resolutions, congratulations! (Perhaps you can share your secret with us!) However, if you weren't able to keep your resolution, don't feel alone. Most people suffer your same dilemma. One recent study found that 23 percent of all New Year's resolutions are broken the first week and 45 percent are broken within a month! (It's been a little more than a month...how have you done?)

The odds really start going against us at this point. That same study found 60 percent of all New Year's resolutions are broken within six months and 81 percent are broken within two years. Why do so many people who make New Year's resolutions fail? Because they do not have a plan. Despite the dismal statistics, the good news is that there are several steps we can take to give our resolutions the greatest chance of success.

1 Create an action plan!

Determine the precise steps you need to take to reach your goal. A resolution should be specific and attainable. I resolved to exercise every day for a month. My action plan

6 tips to help you reach your goal

contains things I enjoy doing. I walk my dog at least three times a day. I use the stairs at work and home. I rollerblade with friends after work. For me, these action steps fit perfectly with my resolution.

2 Do it for yourself!

Resolve to do something that you want to accomplish. Don't do something just because others want you to do it. If you resolve to quit smoking, quit because you know it is bad for your health and you really want to regain your sense of taste; not because your significant other is pressuring you.

3 Reward yourself frequently!

Choose several small rewards that will motivate you in the pursuit of your resolution. Then, as you work toward the goal, reward yourself! But make sure you choose appropriate rewards. As an example, let's say you're trying to lose weight by exercising and eating healthier foods. A good reward for sticking to your plan for a week might be to treat yourself to a night at the movies - not treating yourself to a huge hot fudge brownie ice cream sundae!

4 Develop a support group!

Share your goals with others who understand and support your decision. They'll encourage you when you need it the most. And should they feel like quitting their resolution, you can encourage them.

5 Set yourself up for success!

Avoid situations where you know you are weak. Take me, I have this habit of finding great sales. My goal is to pay off my credit card each month. Yet I can't so long as I continue to find such great deals. Sound familiar? Since I know my weakness, the best bet is to simply stay out of stores (unless absolutely necessary, of course!)

6 Give yourself time

Remember, it takes most people at least 21 days to form a new habit. For those of us who are visual learners, mark your calendar every day you practice your resolution. Hopefully, by the end of three weeks, your resolution will be turning into a habit instead of something you must remind yourself to do.

By remembering and applying these tips to the resolutions you've made, you're well on the way to keeping your resolutions! But remember the saying, "different strokes for different folks." What works for one person might not work for another. So choose the steps that work best for you! Whatever you decide to do, just remember not to give up! It doesn't have to be Jan. 1 to make a decision to improve an area of your life!

FISC San Diego is dedicated to improving the health and well being of all employees. In this effort to improve your wellness, a stress class entitled, "Discovering Your Power Handling Stress" will be held on Feb. 18. To register, simply call the training department at 532-2038.

Christmas Luncheon

Christmas luncheon

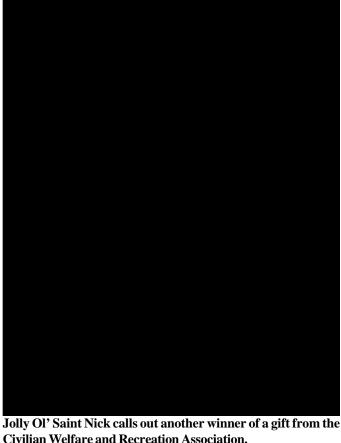
The Civilian Welfare and Recreation Association hoped that all the FISC employees enjoyed the Christmas

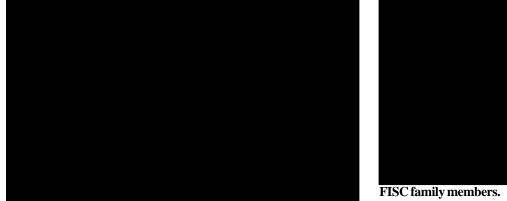
Luncheon on Dec. 19 at the San Diego Princess Resort. Plans for the 1997 luncheon is now forming. The committee has some great ideas, but also needs new insight and volunteers," said Paul Stuhler, chairperson CWRA.

If you would like to join the CWRA, call Hans Von Nostitz at 532-1680, or Paul Stuhler at 556-0431.

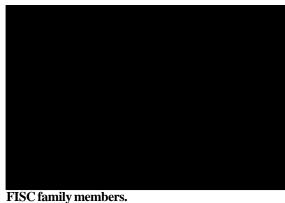


A winner of a hand-held television!





Code 50, Comptroller.



Photos by Kim Bryant and Gloria Ewing



CAPT Max Baumgartner, commanding officer of FISC San Diego with Code 20, Human Resources.

More photos on next page...

Procurement Technician 'Pynns' down what you need

By Peggy Nelson FISC Site NAVSTA SD

Do you have a part number you need to cross over to a stock number? Do you have an item you need to obtain other parts for and need to know who the vendor is? Don't get frustrated. Just pick up the phone and call Tyson Pynn. He is one of the Procurement Technicians at FISC Naval Station Site, San Diego. He has the ability to find just about anything you need.

Pynn was born in Portland, Maine and raised in a small community in Hudson, N.H. Hudson is known for its friendly atmosphere where everybody knows everybody. There, Pynn attended Alvirne High School, where he was a member of the Drama Club, Art Club, Ski Club, Tennis Team and Track and Field. He was also voted "best dressed" by his classmates. He and his classmates have a strong bond; a majority of them still keep in touch.

When Pynn graduated from high school in 1991, he enlisted in the U.S. Navy. His one and only duty station was with the Commander Third Fleet aboard the USS CORONADO (AGF 11). He served as a storekeeper third class. The ship cruised up and down the west coast visiting many ports, however, he regrets never having the opportunity to see foreign lands. Pynn received two Naval Achievement Medals, the Meritorious Unit Commendation, Battle "E" Award and numerous letters of appreciation.

When he left the Navy, he was chosen for the newly established Procurement Technician billets contracted through Mancon to temporarily fill positions at various government sites. He also worked for FISC at NAB Coronado Site.

In January 1996, the position Pynn accepted became a permanent one which Pynn accepted. He was then transferred to the Naval Station Site in San Diego. Here he examines requisitions to ensure they meet all NAVSUP regulations and FISC Pro Memos. He researches items for stock numbers, part numbers and availability through the vendors as well as assigns the requisitions to the buyers. Sandra Tafolla, his immediate supervisor said, "Pynn is a reliable part of the team. His positive hard working attitude and dedication makes him very invaluable to FISC." Being a "people person," Pynn enjoys the interaction with his fellow employees, Navy personnel, vendors and contractors.

While employed at FISC NAB Site, Pynn met Eleanor Quinicot, a procurement clerk. The first thing he noticed was her beautiful, bright smile and her friendly eyes. But her personality was what won him over. They were recently married on Jan. 10, 1997. They cherish their moments together. They enjoy shopping, driving through the countryside or along the coastline and learning ballroom dancing.

On his off hours, Pynn enjoys golfing and painting with oil and water colors. Pynn has painted since high

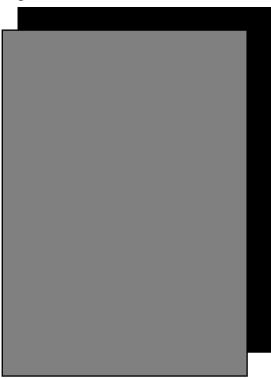


Photo by Kim Bryant

Tyson Pynn can just about find anything you need. He examines requisitions to ensure they meet all NAVSUP regulations and FISC Pro Memos. He researches items for stock numbers, part numbers, availability through the vendors as well as assigns the requisitions to the buyers.

school. Some of his work he keeps, some he gives away, and some he just throws away. Most of his paintings are what he calls "inspirational-comings" from his feelings at that time. When he feels stressed, he will hit the golf course or find a real good book to get lost in.

Pynn is presently involved in a real estate project and hopes to eventually own his own real estate business. In the meantime he says he will strive to do his best right here at FISC.

Opp - a one man show in Fallbrook

By C. Ed Cruz

Rallbrook is a sleepy, little town just north of San Diego. Nestled in the hills of Bonsall and in between the palm tree nurseries and exotic plants is a Naval Weapons Station. When you visit Fallbrook, you feel like you have stepped back in time because of its quiet and laid back atmosphere.

George Opp greets you with a big smile, right hand extended in a show of a friendly handshake. As he guides you to his 10 x 10 office space, you can hear the steady hum of the air conditioner and the whirling sound of an electric fan. The screen on his PC displays that he was in the middle of processing a receipt when he heard you walk in. He then tells you about his work, how he maintains 40-50 line items in "his" mini SERVMART, updates the records of 40 or so line items of stock material, communicates with Seal Beach on contracts for material ordered by "his" customers at Fallbrook, and how he follows up on customer requisitions. Opp also delivers material around the base. "I make sure I lock the doors and leave a note to tell my customers when I'll be back," he adds. He keeps the warehouse almost immaculate, for a warehouse!

Ask him for a dime's worth tour of his work area and he gives you a dollar's worth! With pride he tells you he has served in the U.S. Marine Corps for 21 years and has been in civil service for 20 years.

As he walks you around the building he introduces you to the people in the other areas as if you were a long lost friend - you get this queasy



One of Opp's hobbies is collecting miniature trucks and cars. One time he made a shadow box memento of Las Vegas for his sister and when other people saw it, they also wanted one.

Opp is a one man show at FISC

Site Fallbrook, but he still has

time to keep the warehouse al-

most immaculate, for a ware-

feeling as if you are not worthy of this honor.

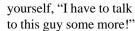
When asked what could help him do his job even better he said, "I'm not getting any younger and I'm about to retire, so I need to get someone younger to train in my job. I don't want the customer to be left without any support."

On the wall behind his work space you will see a collection of miniature trucks and cars. Opp will tell you that is one of his hobbies. He made a shadow box memento of Las Vegas for his sister one time

and when other people saw it, they also wanted one.

house!

Opp is unassuming, he is ready to give a helping hand, and always has a positive outlook on work. After you finish talking to him you go away with a good feeling; you walk away telling



He is a one man operation. Like a treasure that's been hidden and now found, you ask yourself, "How can anyone be that happy and content with his job? How could anyone be so upbeat and positive about working the same job day in and day out? Surely, this man must possess a special gift!" And then you realize the answer: It is called pride and loyalty to your job and to the customers who depend on that loyalty.

So go ahead and feel inspired - meet George Opp of Weapons Station Fallbrook, a remote

branch of our Seal Beach Partner site.

Photos by Kim Bryant

In The Spotlight

In the spotlight



LT Christina Frueh

LT Christina Frueh is FISC's newest Director of Simplified Acquisition. Born and raised near Zanesville, Ohio, Chris is a 1990 graduate of the U. S. Naval Academy.

She arrives in San Diego after completing a DLA/Navy **Acquisition Contracting** Officer (DNACO) internship at Defense Supply Center, Columbus. Prior to her internship, Chris served aboard USS MARS (AFS 1) as Disbursing, Sales and Food Service Officer, and also aboard USS DIXON (AS 37) as Assistant Supply Support Officer.

When asked about her new assignment she responded, "I'm really excited to be a part of the FISC contracting team! I look forward to working with all FISC associates and customers, and hope to make a difference during my tour."

A member of the UCSD Masters Swim Team, Chris enjoys swimming and most other sports. She is also anxious to get out on the links and improve her golf game while in San Diego. She resides in the La Jolla/UTC area.

Hiring a tax preparer? IRS says beware

American Forces Press Service

WASHINGTON -- Many taxpayers take one look at their federal tax returns and all of the paperwork needed, and head for the door or telephone to find a tax preparer.

Don't hire the one with the glitziest advertisements or the first one you find, not until you have at least checked them out, said Internal Revenue Service officials. The bottom line to hiring a tax preparer, tax officials said, is to remember your name is on the form and you are ultimately responsible for everything on the form, regardless of who filled it out.

Talk with friends and business associates, see if they have



for

references and check them out.

On the chance something may go wrong and you end up owing a lot of money because of mistakes made by the tax preparer, check to see if the preparer

carries liability insurance.

Questions to ask a tax preparer include:

What tax services do you offer?

Who will prepare my federal tax return?

like financial planning?

audits? Will you still be around after the tax season? If I get audited, will you handle it?

∠ Do you have special tax areas you focus on?

∠ Do I have to worry that you may be too aggressive or on the other hand, too passive, when it comes to finding ways to reduce my federal taxes?

> and educational background when it comes to

How do I pay you? Is it by the hour, or am I charged one flat fee?

> Make sure that all of the financial paperwork necessary for the federal tax return is easily

available and in order, said IRS officials.

Whether you hire a tax preparer or do your own, it will simplify and cut down on the amount of time it takes to do the tax return.

7 on-line forms available for requesting services

The Base Level Computing Division is pleased to announce the implementation of seven "on-line forms." These automated forms allow FISC personnel to request computer related services from the Base Level Computing (BLC) Division, Code 032, and the Information Security (INFOSEC) Division, (Code 031).

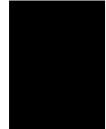
It is BLC's intent to make your life

easier. Having these forms available online should allow users flexibility in requesting BLC services. You can use these new on-line forms when requesting service and laptops from BLC, Lan access, Internet/WWW access, DMC Mechanicsburg ICP registration, ATAAPS and Tandem Access Requests from INFOSEC.

Bravo Zulu

Retirements

Herminio L. Baloy, Computer Specialist, Base Level Computing Division, 20 years of service.



Hermogenes P.

Mabayan, Material Handler, FISC North Island Site Det, 37 years of service.

Letter of Appreciation

Lori Chesnut; Gina Crosby; Juanita Bituan; Larry Lahtinen; Elpidio Meneses; Michael Power; Virginia Flores; Robert Lillard; Odon Magante; Joy Wilgus; Jerry Stafford; Lynn Alexander; Terry Koch; Lorraine Adam; John Loeffler; and Bill Adkins for support during the developmental and testing phases of the automated receipt control system:

Gama Espinoza; Ronald Miller; Donald Bellegarde; Rodrigo Cuizon; Edward Jacobson; Bruce Moore; Leonard Dreher; Rosa Wilson; Trudiimarie Daguio; Faalafu Tialavea; PO2 Thomas Miltenberger; SA Teresa Stiggers; and SN Guenette Rideaux for significant contribution toward maintaining the Naval Station San Diego Hazardous Material Minimization Center in compliance with all hazardous waste regulations.

Mary J. Fesnock for excellent products you provided the Command during your Corporate Management Development Program rotational assignment to NAVSUP Headquarters.

Cassandra Wells; Maxine Gibson; Gwen Rice; Diana Price; Gayle Walker; Archie Nesbitt; Karen Davis; Jean Blair; Pam Thom; Dorothy Rodgers; Bob Henry; Brainard Platt; Mary Ketelhut; and Barbara Davis for their performance as a member of the Procurement Management Reviews team.

Tom O'Donnell for thorough, comprehensive instructions regarding the contract for Convention Marketing Systems.

Fran Sedlacek; Nancy McKinney; Dorothy Lewis; Ivy Taufaasau; John **Tubao; Ferdinand Ignacio and Juanita Perez** for superb customer service support provided in administering and processing of COMNAVAIRPAC open purchase requisitions.

Brainard Platt; Cassandra Wells; and Augustinito Cruz for superb support to the NAVSUP Inspector General and the entire IG Team.

Bill Cording; Sandra Smith; Nathan Mathews; Jose Albano; Bob Rich; Marie Bohrisch; Josie McDole; Elv Sinsay; Debi Riley; Rodgerdouglas McClanahan; Ruth Ballesteros; Betty Barnes; Dean Smith; Connie Ellis; Tziva Wollner; Connie Sheldon; Steve Anderson; Ernest McKay; Howard Bentley; Donna Deslatte; Agustin Perez; James Judilla; James Allen; Victor Ellis; Avelino DeCastro; Jerry Bates; John Utley; Dennis O'Berry; Rene Ruiz; Leroy Davis; Floyd Maxwell, John Ross; Leo/Mack; Jim Barnett; and Dan Russell for support of the NADEP/FISC Enterprise Team

Raquel Bravo and Renand Imperial for assistance and services for expeditiously needed fleet not-missioncapable-supply requirements. Jerry Giacalone for giving a tour-of the FISC NADER Site for FISC interns. Renny Estrada; Bonnie McGuire; Ralph Franchi; Nancy Martinez; Lindle Odle; Vangie Rodriguez; Michael Cotto; Lydia Dispo; Rebecea Ledbetter; Sandra Tafolla; Greg Ford; Jessica Dunker; Joyce Sharif; Margie Wilson; Rick Ayala; Flora Zaragoza; T. Rambo-Majeed; Bob Primrose; Jim Ivey; Emma Lugo; Debbey McGlennon; Rosa Rojas; Janet Young; Rosemary Morton; Aurora Vargas; Joan Balazs; T. McNeal for consistently performing duties in an exceptionally professional

Staff at North Island Open Purchase Department for "world class" customer service.

Keith Albrecht; Aurora Vargas; Cheryl Marsh; Mary Valley; Alberto Siapno; Grace Martin; Eleanor Frey for outstanding support of the Special Boat Unit TWELVE.

Gayle Walker for support provided to the Naval Satellite Operations Center.

FISC Consolidated Mail Facility staff provided "customer oriented" service to the Navy Exchange Service Center and NEXCEN has seen an immediate cost avoidance in yearly postage budget.

Ann Braeutigam for speaking on the topic, Focused Conversation Method and Working With Diverse Teams at the Marine Corps Total Quality Conference.

Terry Koch for support of the 1997 President's Quality award Program.

Joey Franquez for support to the NADEP/FISC Enterprise Team.

Aver Connor for professionalism and thoroughness in customer service.

LT Robin Barnes for excellent grades be attained in both group and individual exercises ment the designation of Distingushed Graduate in the Contracting Fundamentals Class

Letter of Commendation

Ozzie Love for extraordinary contributions to the less fortunate worldwide and for outstanding assistance to the U.S. Navy's Project Handclasp.

45 Year Award

Jerry Llanos

35 Year Award

Delfin Merlan; Robert Bleach; Pablo Santos; Ernesto Pampo; Pat Sutherland; Mary Tejeda; Ted Shaner

30 Year Award

Serafin Cabral; Sanders Billedo

25 Year Award

Gerald Miller; Michael Stames; Martin Hepler; Glenda Devaney; Lois Gilmore; Alton Hooper; Edward Jacobson; Luis Delafuente; Larry Lahtinen; Christine Hickman

20 Year Award

Geraldine Thornton; Robert Kolleck; Rudy Perez; Roy Johnson; Mary Rhoden; Linda Willis; Robert Vogt; Lynn Alexander; Nancy Diaz; Aver Connor; Ronald Perez; Christopher LaMoure



People News

Mike Stames has been selected as the FISC Technical Director. He is currently double-hatted as the TD and as the Strategic Planning and



Business Practices Director. Stames has been at the Supply Center for six years.

Business News

FISC San Diego was named "Customer of the Year" by the Defense Industrial Supply Center at their annual Commanders' Recognition Awards. The award recognizes the DISC-FISC-NADEP partnership that facilitated data and information flow allowing accurate requirements determination for the Prime Vendor initiative. Another initiative which contributed to this award was the Joint Enterprise Team which partners FISC, DLA and NAVICP to better support weapons systems inducted into NADEP for repair. Other awardees were FISC Norfolk, Marine Corps Logistics Base (Albany, GA) and Anniston Army Depot in Alabama.

The FISC Web Site is up and running at http://www.sd.fisc.navy.mil. So far we've had several thousand visitors to the Site. We expect more as the word gets out and we add more functionality. The San Diego Business Journal included our site in a recent article on new Navy Technologies.

RADM Mitchell, Chief of Supply

Corps, will be here on Feb. 28.

The IG is coming to town in March. The team will be here from March 3-14. An open door with the Chief Inspection will be held during this time. If you are interested in making an appointment contact Wayne Waddle at DSN 430-7471 or (717) 790-7471 or after March 3 (619) 532-3373.

Safety, health info

Where can you review safety and health information? This information can be reviewed at the FISC San Diego Occupational Safety and Health (OSH) Office, Bldg. 1, First Floor, Broadway Complex.

The following information can be reviewed: Occupational Safety and Health Act of 1970, Executive Order 12196; OPNAVINST 5100.23 (Series) Navy Occupational Safety and Health (NAVOSH) Program Manual; 29 CFR 1910 - Occupational Safety and Health Administration - Labor; 29 CFR 1960 - Federal Employees Occupational Safety and Health Programs; Hazard Communication Program; Occupational Safety and Health Program Inspections, Actions and Recommendations.

Come on by or call the OSH Office at 532-2642.

Lost and found

The FISC Security Office has many items turned in to them, and no one has come in to claim the items.

The Security office has items like money, umbrellas, eye glasses, wallets, keys, etc.

If you have lost something, go to the Security Office, Bldg.1, first floor to identify your item.

Thank yous...

My sincere thanks to everyone for the cards, thoughts, prayers and support that you all extended to me on the recent loss of my mother. Also, thanks to all FISC Civilian Welfare & Recreation participants for the beautiful potted plant. I think of Mom whenever I look at it.

Kathy Boggess

To all my FISC friends: Thank you for your concern and support on the recent passing of my mother. On behalf of my entire family, we wish to express our gratitude for your many kindnesses.

Ann Braeutigam



Circa 1930s. Official U.S. Navy photo

Happy Anniversary -- 1997 is the diamond anniversary for the Supply Center. It was 75 years ago that the Supply Depot opened for business in downtown San Diego. Over the years we've grown, downsized, realigned, and changed our name at least three times. Upcoming issues of the NETWORK will highlight our history.